

How to fix KWizCom Calendar Plus web part Uninstall Error

Summary

This article outlines the steps to fix KWizCom Calendar Plus web part Uninstall Error during a version upgrade. "The uninstall process cannot be complete because there are issues with msi files and appwiz.cpl file."

Product & Version

KWizCom Calendar Plus Standard Evaluation 4.x.xx for SharePoint 2007

KWizCom Calendar Plus Standard Evaluation 14.x.xx for SharePoint 2010

Resolution

It may have happened because old files were busy by some processes and the installer was not able to replace them. To resolve the issue, please follow these steps:

1. Create MSITEMP folder in C: drive
2. Create MSI folder inside MSITEMP
3. Copy the MSI file to C:\MSITEMP\MSI folder
4. Rename the file to setup.msi
5. Run CMD
6. Run the command: `msiexec /a C:\MSITEMP\msi\setup.msi /qb TARGETDIR=C:\MSITEMP`
7. Copy files `Installer.dll` and `KWizCom.SharePoint.FieldControls.DualLookupType.Constants.dll` to the folder where the product installed. The default one: " C:\Program Files\KWizCom\KWizCom SharePoint DualLookup Field"
8. Drag and Drop the `KWizCom.Sharepoint.WebParts.CalendarPlus_Constants.dll` file to GAC (C:\windows\assembly)
9. Try to uninstall it
10. After uninstalling please check that the files were removed from GAC.

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11. Install the product again.

KWizCom Support Center

<http://support.kwizcom.com/KnowledgebaseArticle50083.aspx>