

Summary

Some user may receive "1001..." error when trying to uninstal or install a KWizCom product in SharePoint 2007. This usually occurs, when you did not uninstall the current product version before installing an updated version.

Symptom

Attempt to run KWizCom Product MSI installer or try to uninstall the product from the control panel.

The setup will show a message box with error "1001...".

Resolution

1. Download Installer cleanup utility [Windows Installer CleanUp Utility](#)
2. Install and run the utility to remove the KWizCom product entry which gives you the error.
3. Go to Program Files ->KwizCom folder and manually remove "KWizCom SharePoint [Product Name]" folder.
4. Go to GAC (C:\WINDOWS\assembly\gac_msil or C:\WINDOWS\assembly\), find and remove the product DLL's (Please refer to More Information sections for the DLL's to remove)
5. Install the current version of the Product and then immediately uninstall it (to ensure the old files have been removed properly).
6. Install the latest version and the add-on should function as expected.

Note: Make sure you are logged in as a administrator account with sufficient permissions to the SQL database. We recommend that you right click compand prompt shell and run as administrator. Then run "msiexec /i <KWizCom product filename>.msi" in the command line.

More Information

KWizCom Product - Install/Uninstall 1001 error

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-KWizCom.SharePoint.WikiPlus.WikiPlusFieldType

For List Form Extension, Mobile utility and Custom actions remove the following folders from the GAC:

KWizCom.SharePoint.Features.SLFE.Constants

KWizCom.SharePoint.Features.SLFE.CustomActions.Constants

KWizCom.SharePoint.Features.SLFE.Mobile.Constants

KWizCom.SharePoint.Features.SLFE.SLFEFeature.Constants

KWizCom.SharePoint.Features.SLFEFeature

KWizCom.SharePoint.Features.SLFEFeature.CustomActions

KWizCom.SharePoint.Features.SLFEFeature.Mobile

KWizCom.SharePoint.Features.SLFEFramework

KWizCom.SharePoint.SLFE.Telerik.Web.UI

For Rating Solution remove the following folders from the GAC:

KWizCom.SharePoint.Rating

KWizCom.SharePoint.Rating.Constants

For Discussion Board web part remove the following folders from the GAC:

KWizCom.SharePoint.DiscussionBoard.Feature.Telerik.Web.UI

KWizCom.SharePoint.DiscussionBoard.Feature

KWizCom.SharePoint.DiscussionBoard.Constants

For Forum web part remove the following folders from the GAC:

KWizCom.SharePoint.WebParts.Forum_Constants

KWizCom.SharePoint.WebParts.Forum

For Repeating Rows field type remove the following folders in the GAC:

KWizCom.SharePoint.FieldTypes.RepeatingRowField.Constants

KWizCom.SharePoint.FieldTypes.RepeatingRowField

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KWizCom Support Center

<http://support.kwizcom.com/KnowledgebaseArticle50007.aspx>